OPERATIONAL PERFORMANCE INDEX (OPI)

Tracking productivity and performance with Operational Performance Index (OPI)

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As part of Vectrus’ Information Technology and Network Communication Services, we have created a new methodology called OPI that optimizes organizations’ existing performance tracking tools to help our customers make sound decisions based on data.

**THE CHALLENGE**
Effectively tracking productivity is essential to optimizing an organization’s performance. Today’s tools often have complex interfaces with hundreds of metrics being tracked and recorded. This makes tracking overall productivity difficult as a result of having to make decisions based on a high volume of disparate data.

**THE SOLUTION**
Vectrus’ OPI methodology harmonizes data, condensing various tracked metrics into one output: an easy-to-understand productivity graph. OPI also drives mission success by delivering solutions to productivity impediments.

The OPI methodology provides:
- **Custom Resilient Tracking.** OPI allows customers to adjust the relative priority and weight of each of their metrics over time as the organization’s needs change.
- **Step-by-Step Analysis.** User-friendly graphs enable simple step-by-step analysis. Our platform provides side-by-side comparisons of current productivity versus desired productivity, identifies issues that prevent reaching target productivity, and illustrates how preventing such issues will decrease similar issues over time.
- **Visibility Across Command.** OPI improves transparency and accountability across the entire organization and can be customized to all levels of management. Frontline supervisors can use OPI metrics to evaluate specific department performance, while command-level staff can track overall unit activity.
- **Negligence Tracking.** As part of its performance scores, our OPI methodology tracks employee negligence: deliberate disregard for, and/or poor judgement of established processes. Preventing such negligence increases productivity and keeps the mission on track.

**THE BENEFITS**
- Simplifies multiple metrics into one graph
- Offers solutions to identified issues
- Increases productivity and reduces costs
- Helps maintain mission integrity
- Facilitates organizational go/no-go decisions
- Applies to all levels of command
- Improves organizational awareness
- Tracks and eliminates employee negligence

**EXPERTS IN THE FIELD**
Contact Kelly Voci at kelly.voci@vectrus.com or Cori Minton-Package at corinne.minton-package@vectrus.com and visit https://vectrus.com/who-we-are/solutions to learn more about implementing OPI at your facility.